



FOR IMMEDIATE RELEASE

CTI Solutions Certifies Grandstream UCM series of IP PBXs with the Chromis REC Call Recording Management Software

Grandstream's UCM series of IP PBXs offers seamless integration of the Chromis REC software

Boston, MA and Warsaw, Poland (July 1, 2015) — CTI Solutions, a leading software company specializing in telecom systems, and [Grandstream Networks](#), a leading manufacturer of IP voice/video telephony and surveillance solutions, today announced interoperability of Grandstream's UCM61xx/6510 IP PBXs with CTI Solutions' Chromis REC Call Recording Management Software. The certification creates a powerful and secure call recording solutions for business and office environments.

Chromis REC from CTI Solutions is a software for managing call recordings collected by any Grandstream PBX. All recordings are stored onto the server hard drive in an encrypted format and the client software allows logged users to search for a call, play any recording or copy them. Chromis REC storage capacity is limited only by available Hard Drive space and the Windows based LAN client access enables remote access and administration of the system. Chromis REC also adds new functionalities to standard PBX call recording such as MP3 compression, powerful search capabilities, advanced user management with specific rights, recording commenting and flagging.

Grandstream's UCM series IP PBX Appliance, which comes in 5 models depending on FXO ports, networks requirements and concurrent calls needed, offer customers a set of enterprise-grade communications features in an easy-to-manage platform with no licensing fees at a market leading price point. The UCM series runs the popular and very stable Asterisk platform and can be setup, managed, and fully customized using an intuitive web user interface - which allows the UCM series to be managed and even setup remotely.

The UCM series, made up of the [UCM6100 series](#) and the [UCM6510](#), includes hundreds of Enterprise-grade IP PBX features, such as multi-level IVRs, auto-attendant, call queues, Call Detail Reporting (CDR), automatic call recording, call routing, multiple location peering and voicemail/fax forwarding to email – all without the licensing fees or recurring costs that other manufacturers regularly charge. The UCM6510 offers the same communications features, capabilities, and smart endpoint management as the highly successful UCM6100 series with an enhancement for E1/T1/J1 networks and much beefed up performance to support enterprise-level calling volume (up to 2000 users, 200 simultaneous call, and 8 conference bridges with up to 64 attendees).

“With security and easy management of recorded calls becoming crucial for businesses, it is important for us to offer our customers call recording management solutions that are interoperable with our IP PBXs” said David Li, CEO of Grandstream. “Our certification of Chromis REC with CTI Solutions offers companies throughout the world a robust call recording software option that has been extensively tested with Grandstream IP PBXs. The result is a secure and easy to install solution that increases functionality and efficiency”

“Our mission is to extend functionality of Grandstream PBX, offer easy to use software which will extend productivity of our customers” said Piotr Mucharski, founder of CTI Solutions. “Our strong cooperation with Grandstream resulted in creating software that extends Grandstream UCM functionality regarding

call recording. We will continue our cooperation to integrate also our call center/contact center software with Grandstream PBX”

ABOUT GRANDSTREAM NETWORKS

Founded in 2002, Grandstream Networks is the leading manufacturer of IP voice/video telephony and video surveillance solutions. Grandstream serves the SMB and consumer markets with innovative products that lower communication costs, increase security protection, and enhance productivity. Our open standard SIP-based products offer broad interoperability in the industry, unrivaled features, flexibility, and price-performance competitiveness. Visit www.grandstream.com for more information or connect with us on [Facebook](#), [LinkedIn](#) and [Twitter](#).

ABOUT CTI SOLUTIONS

Founded in 2008, CTI Solutions is software development company focused on telecom systems: call center, contact center, Customer Relationship Management. Our mission is to offer easy to use software that will enhance productivity, simplify customer service, give better overview of company to managers. Visit www.chromisrec.com and www.ctisolutions.pl for more information on our software.

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